

## **COVID-19 Frequently Asked Questions (FAQs) for CASP Students**

### **If I terminate my housing contract for the Spring quarter, will I still have guaranteed housing?**

Yes, due to the current global pandemic students are being encouraged to move off campus if they can. If you terminate your Spring housing contract, it will not affect your housing guarantee or next year's contract.

### **Will I lose my financial aid if I move off-campus for Spring 2020?**

Students will not lose their financial aid for Spring 2020 if they cancel their housing contract. One thing to note is that your financial aid budget would currently be set to living on campus. If that housing status changes, i.e., moving back home with family members, then the Financial Aid and Scholarship Office would need to adjust your financial aid budget. Depending on your specific Financial Aid Package, you would have money to pay for tuition and student fees, but you would end up with less money in hand after disbursement. For additional questions, please contact Financial Aid & Scholarship at [fao@ucsd.edu](mailto:fao@ucsd.edu).

### **Will the whole Spring quarter be entirely online, or will I have to go back to the classroom at some point?**

On March 16th Chancellor Khosla made the following announcement regarding the entire Spring quarter: To further enhance opportunities for social distancing, ALL UC San Diego courses will be offered remotely for the entire Spring Quarter, including laboratories, studio classes, small group discussions, and seminars. There will be no exceptions. Students will participate in all courses remotely, regardless of where they reside.

### **How do I fulfill my OLC requirement for the Spring quarter?**

*OLCs have a new start date!* OLCs for transfers will begin Week 2 and for freshmen during Week 3. OLCs for Spring 2020 will be transitioned onto an online platform. We are planning on keeping OLCs at the same time that you originally registered for and meeting electronically through Zoom. We'll be sending out a detailed email to everyone once we have confirmed the syllabus for next quarter. In the meantime, if you have questions regarding OLC, please email Karen at [kvanness@ucsd.edu](mailto:kvanness@ucsd.edu).

### **How do I fulfill my academic advising requirement?**

For all first-year students, you will still be asked to meet with your academic advisor twice per quarter, including Spring 2020. For more information on how to set up an appointment or attend virtual walk-in hours, please contact your undergraduate college through the Virtual Advising Center (VAC) at <http://vac.ucsd.edu> .

### **How do I fulfill my mentoring meeting requirement?**

For first-year students, please contact your CPL (through the text they sent you) for instructions on how to set up a remote meeting with them.

For continuing students paired with a CPM - please contact your mentor for further instructions on setting up a remote meeting, or contact Karen at [kvanness@ucsd.edu](mailto:kvanness@ucsd.edu).

### **Basic Needs**

The Basic Needs Center & Triton Food Pantry will remain open with modified hours for Spring Break and Full Operational Hours for Spring Quarter. For more information about resources available to students regarding food, housing, or other needs, please visit the Basic Needs website at <https://basicneeds.ucsd.edu/covid/index.html>

### **Counseling & Psychological Services**

Counseling services and resources are available to students throughout Spring 2020. Students can call Counseling and Psychological Services (CAPS) at (858) 534-3755. For more information on what services are available and how to set up an appointment during COVID-19, please visit <https://wellness.ucsd.edu/CAPS/services/Pages/update.aspx>

### **What do I do if I am feeling ill?**

Student Health Services will remain open for regular business hours for Spring Break and Spring 2020. All students who are experiencing illness are being encouraged to call 858-534-3300 or contact the SHS Advice Nurse through MyStudentChart before going into Student Health Services, or if you have questions. This is free to any UCSD student regardless of insurance. Students with mild illnesses (no fever or shortness of breath) are encouraged to stay at home and socially distance themselves until they feel better.

For more information regarding Student Health Services and COVID-19, please visit <https://wellness.ucsd.edu/studenthealth/resources/health-topics/Pages/Coronavirus.aspx>

## **New Drop Deadlines for Spring Quarter**

Due to all the recent changes taking place in result of COVID-19, the UC San Diego Academic Senate has granted the following updated for Spring 2020 only regarding deadlines to add, drop, and withdraw from courses:

- The deadline for undergraduate students to add a course is extended to Friday of Week 3.
- The deadline for undergraduate students to drop a course or all courses without a W grade on the transcript (i.e. a drop without a W grade) is extended to Friday of Week 5.
- The deadline for undergraduate students to drop a course or all courses, with the assignment of a W grade(s), is extended to Friday of Week 7
- Undergraduates may petition to drop a class or withdraw from the University after the end of week 7 and by the end of Week 10 for emergency reasons. These petitions are decided by the college provost.

For more information regarding the COVID-19 temporary updates from the Academic Senate, please visit

<http://senate.ucsd.edu/current-affairs/news-announcements/covid-19-updates-academic-senate-guidance-for-changes-in-campus-operating-status/>

## **Who can I talk to if I have any additional questions?**

All the CASP staff, including student staff, are still available and are working remotely. You can click here to view our availability and contact methods. You can also always email us at [casp@ucsd.edu](mailto:casp@ucsd.edu) or leave a voicemail with a call back number at (858) 534-8366.